CPAP Smartcards: Frequently Asked Questions

Why does my smartcard beep when I insert it into my CPAP unit?

See your CPAP manual or call your home care company to make sure your card is inserted correctly. If your card is still beeping, please call our CPAP Coordinator (215.615.4836) for a replacement.

My smartcard is lost/damaged. How do I get a new one?

Please call your home care company to get a new smartcard.

How much data will my smartcard hold?

Most smartcards will hold more than six months worth of data.

What if my CPAP unit does not have a smartcard?

Ask your home care company if you can switch to a CPAP unit with a smartcard. If you cannot, that's ok. Smartcards are helpful, but you can still get effective CPAP treatment without one.